Alibaba.com Gold Plus Supplier



Assessment Report

Presented to

Zhejiang Anji Hengchang Chair Industry Co., Ltd.

浙江安吉恒昌椅业有限公司

Gold Supplier & Assessed Company	Self-owned Wholly Owned Shareholder/Partner					
Relationship:	☐ Kindred between Owners ☐ Cooperation Partner					
Company Address	No.2, Area, Sunshine Industrial Zone, Dipu Street, Anji, Huzhou					
	City, Zhejiang Province, China					
City / Country:	Huzhou / China					
Consigner of Assessment:	Alibaba					
Gold Supplier Member ID:	ajhcyy					
Gold Supplier Company Name:	Zhejiang Anji Hengchang Chair Industry Co., Ltd.					
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Service Provided by SGS Report No.: 21182514_P+T







Report Number:	21182514_P+T	Assessment Type	Production & Trade Assessment
Date of Assessment:	18/Dec./2020	Report Date:	18/Dec./2020
Assessor's Name:	Leta Lv	Validity Period:	19/Dec./2020 18/Dec./2021
Reviewed By:	Sam Wang	Online Verification:	www.sgs.com/ecv

Important Notes:

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Section 1: Company Overview

Company Overview							
1.1 Legal Validity							
Does the company have a valid	Xes 🗌 No	Business License	9133052370447049XT				
business license?		Number:					
Veer Established	06/Oct./1993	Validity Period:	06/Oct./1993				
Year Established:	06/001./1993		05/Oct./2043				
Export Experience:	16	Industry Experience:	27				
Registered Address:	No.2, Area, Sunshine Industri Province, China	ial Zone, Dipu Street, An	ji, Huzhou City, Zhejiang				
Company Address:	No.2, Area, Sunshine Industr Province, China	ial Zone, Dipu Street, An	ji, Huzhou City, Zhejiang				
Is it listed company?	🗌 Yes 🖾 No	Company Stock Code	N/A				
Annual review conducted by		Reviewed By:	Anji County Market				
the Industrial & Commercial	🖾 Yes 🗌 No		Supervision and				
Bureau?			Administration Bureau				
Registered Capital:	RMB 300,0000						
Corporate Representative:	Mr. Xiyong Wang						
Industry:	Office Furniture						
Business Type:	Manufacturer Trading Company Manufacturer & Trading Company						
	Private Owner	Public Company	Joint Venture				
Type of Ownership:	Stated Owned] Sole Proprietorship	Other				
Products /Service:	Office Chair; Mesh Chair; Bai	r Chair; Gaming Chair; G	aming Table; Bar Stool				
1.2 Company Building Informati	on						
Certification Type: ⊠ Land Certification □ Real Total Building Size: 25000 Number of Building(s): 3 Office Size: 2000	<u>) m²</u>	ase Agreement 🛛 F	actory Officer Claimed				

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Section 2: Human Resources

Human Resource	es						
2.1 Company Cl	nart						
			GM	È.			
Sales Dept.	Production QC I	Dept.	R & D Dept.	Purchas Dept.	e Finance Dept.	Admin. & HR Dept	
2.2 Employee H	eadcount						
Departme	ent Name	Full 1	ime Employe	e(s)	Part-Time Em	ployee(s)	Total
GM		1			0		1
Sales Dept.		7			0		7
Production Dept.		143			0		143
QC Dept.		5			0		5
R & D Dept.		5			0		5
Purchase Dept.		7			0		7
Finance Dept.		4			0		4
Admin. & HR De	pt.	5			0		5
Storage Dept.		6			0		6
	Total Number:	183			0		183
2.3 Managemen	t						
Department	Name		Title		Education	Ye	ar(s) in Current Company
Confidential	Confidential		Confidential	Co	nfidential	Cor	nfidential

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Section 3: Current Export Situation

Cur	rent Export Situation								
The	re is/are <u>7</u> foreign t	rading employee	(s)	in the cor	npany.				
,	Working Experience	Headcount		Acce	epted	Listening &	Reading &		
		neadcount		Lang	juage	Speaking	Writing		
	Over 30 Years	0		English		Yes	Yes		
	21-30Years	0		N/A		N/A	N/A		
	11-20 Years	2		N/A		N/A	N/A		
	6-10 Years	3		N/A		N/A	N/A		
	2-5 Years	2		N/A		N/A	N/A		
	Less than 2 years	0		N/A		N/A	N/A		
Doe	es the company have a v	alid export license	ə?		🛛 Yes	🗌 No			
Exp	ort License Registration	No.:			02317189				
Tota	al Revenue (Previous Y	ear):			Confidentia	al			
Tota	al Export Revenue (Previ	ous Year):			Confidentia	al			
Esti	mated Export Revenue (Current Year):			Confidentia	al			
Trac	de Agents Employed Ove	erseas:			🗌 Yes	🛛 No			
Nea	rest Port:				Shanghai Port, Ningbo Port				
Acc	epted Payment Terms				☐ FOB ☐ CIF ☐ EXW ☐ CFR				
					L/C T/T Credit Card				
Acc	epted Payment Type:				Cash 🛛 West Union 🗌 Money Gram				
					Paypal Doneybooker				
Ave	rage lead time from prod	luct order confirm	at	ion to proc	luction delive	ery (products exi	ting the factory):		
	Product C	Category			Num Unit				
	ce Chair				30 Days				
Mes	sh Chair				30 Days				
Bar	Chair				30 Days				
	ning Chair				30		Days		
Gan	ning Table				30		Days		
Ave	rage Sampling Time								
	Product C	Category				Lead ⁻	Time		
	ce Chair				7 Days				
Mesh Chair				7 Days					
	Chair				7 Days				
	ning Chair				7 Days				
	ning Table				7 Days				
The	Shortest Sampling Time								
	Product C	Category				Shortest Le	ead Time		
Offic	ce Chair				7 Days				

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Section 4: Export Business Capacity

Export Business Capa	city				
4.1 Market Distribution	(Previou	is 12 Months)			
Market		Main Product(s)	Rev	venue(USD)	Total Revenue (%)
North America		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Cor	nfidential	4
South America		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Cor	nfidential	5
Eastern Europe		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Cor	nfidential	20
Southeast Asia		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Cor	nfidential	5
Africa	N/A		0		0
Oceania		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Confidential		1
Mid East		Office Chair, Mesh Chair, Bar Chair, Gaming Chair, Gaming Table, Bar Stool		1	
Eastern Asia		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Cor	nfidential	4
Western Europe		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Cor	nfidential	20
Central America	N/A		0		0
Northern Europe		Chair, Mesh Chair, Bar Chair, g Chair, Gaming Table, Bar Stool	Confidential		20
Southern Europe	uthern Europe Office Chair, Mesh Chair, Bar Chair, Gaming Chair, Gaming Table, Bar Stool		Confidential		20
South Asia	N/A		0		0
Domestic Market	N/A		0		0
4.2 Main Clients					
Client Name		Main Product(s)		Total F	Revenue (%)
Confidential		Confidential		Confidential	

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Section 5: Production Capacity

Production Capacity

5.1 Annual Production Capacity (Previous Year)

Office Chair: Confidential, Mesh Chair: Confidential, Bar Chair: Confidential, Gaming Chair: Confidential, Gaming Table: Confidential

5.2 Production Capaci	ty					
Product Name		Production Line C	apacity	Actual	Units Produced (Pro	evious Year)
Office Chair		20,000 pcs per month		Confidential		
Mesh Chair	sh Chair		۱	Confide	ntial	
Bar Chair		8,000 pcs per month		Confide	ntial	
Gaming Chair		8,000 pcs per month		Confide	ntial	
Gaming Table		4,000 pcs per month		Confide	ntial	
5.3 Production Machin	ery					
Machine Name	•	Brand & Model No.	Quantity	Numb	per of Year(s) Used	Condition
Injection Moulding Mach	nine	Confidential	10	5		Acceptable
Automatic Cutting Mach	ine	Confidential	1	2		Acceptable
Cutting Machine		Confidential	8	3		Acceptable
Sewing Machine		Confidential	62	2		Acceptable
Punching Machine		Confidential	8	6		Acceptable
Automatic Punching Ma	chine	Confidential	2	2		Acceptable
Assembling Line		N/A	3	25		Acceptable
5.4 Testing Machinery						
Machine Name	•	Brand & Model No.	Quantity	Numb	per of Year(s) Used	Condition
Air Rod Lifting Fatigue T	ester	Confidential	1	5		Acceptable
Chair Back Linkage Tes Machine	ting	Confidential	1	5		Acceptable
Leather Tension Tester		Confidential	1	5		Acceptable
Chair Wheel Fatigue Te	ster	Confidential	1	5		Acceptable
Chair Base Impact Teste	ər	Confidential	1	5		Acceptable
Taber Type Abrasion Te	ster	Confidential	1	5		Acceptable
Paperboard Burst Stren Tester	gth	Confidential	1	5		Acceptable
Vertical Static Pressure	Tester	Confidential	1	5		Acceptable
Office Chair Functional	Tester	Confidential	1	5		Acceptable
Accessory Aging Tester		Confidential	1	1		Acceptable
5.5 Subcontractors			•			• •
Subcontractor Name	Proc	luct Subcontracted	Volume S	upplied	Cooperation Per	iod (Years)
N/A	N/A		N/A		N/A	

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5.6 if the factory has testing capability(including	🗌 Yes 🛛 No
qualified staff, equipment and method or certified	
by any orgnization& 3rd parties & client)	
5.7 Subcontractors Type	Order outsourcing
	Process outsourcing
	No need to outsource
	Other
5.8 Equipment Number	N/A
5.9 Production Line Number	N/A
5.10 Work Instruction	🗌 Yes 🛛 No
5.11 Clear Production Process	🗌 Yes 🛛 No
5.12 Production Management System	🗌 Yes 🛛 No
5.13 Production Control Capability	🗌 Yes 🛛 No

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Section 6: Quality Assurance

Quality Ass	urance						
6.1.1 Quality	y Management	System Ce	ertification				
Certification	on Certi	fied By	Certificate No.		Business Sco	ре	Validity Date
ISO9001	QAI		QAIC/CN/1706	The Manufacture of Office Chair			26/Oct./2020 25/Oct./2023
ISO14001	QAI		QAIC/CN/1904	0481			09/Sep./2019 08/Sep./2022
ISO45001	QAI		QAIC/CN/1990	74 The Manufacture of Office Chair and Management of Related Occupational Safety & Health Aspects		09/Sep./2019 08/Sep./2022	
6.1.2 Produ	ct Certification						
Certification	on Certi	fied By	Certificate No.		Product Name & N	lodel No.	Validity Date
N/A	N/A		N/A	N/A		N/A	
6.2 Testing	Report						
Certification	on Certi	fied By	Certificate No.	Product Name & Model No.		Validity Date	
N/A	N/A		N/A	N/A		N/A	
6.3 Quality	Control Manag	ement					
Item		Content			Observatio	ons /Comm	nents
6.3.1	Is there qualit lines?	ty control or	all production	 Yes, all production lines have adequate quality control Yes, some production lines have adequate qual control No 			
6.3.2	Do the QA/Qe	•	s work roduction line?] Yes] No		
6.3.3	Who does the /Supervisor re		anager	GM Mr. Xiyong Wang			
6.3.4	How many Q	A/QC inspe	ctors in total?	5			
No. of Emplo	oyees in Each P	roduction L	ine:				
Produc	tion Line	Sup	pervisor		No. of Operators	No. of	In-line QC/QA
Workshop				133 5			
6.3.5 Averad	e Guarantee Ti	me					
~	Product C				Guara	ntee Time	
Office Chair				5 v	ears		
Mesh Chair					ears		
Bar Chair					ears		
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Gaming Chai	r		5 years				
Gaming Table	9		5 years				
6.3.6 The Lor	ngest Guarantee Time						
	Product Category		Guarantee Time				
Office Chair			5 years				
6.3.7Are there	e any specific inspection standards an	d	Yes No				
guidelines/red	cords of workflow?						
6.4 Supplier	Management						
ltem	Content		Observations /Comments				
6.4.1	Does the company have a	N 🛛	/es				
6.4.1	supplier assessment procedure?	1 🗌	No				
	Does the company have an	2	/es				
6.4.2	updated list of approved	1 🗌	No				
	suppliers?						
	Has the company established and	ו 🗆 ו	fes, with written standard procedures				
6.4.3 implemented a standard		N 🛛	res, with written procedure but lack of consistent				
procedure for purchasing contract s		stan	dard				
	review and approval?		□ No				
		י 🗆 ו	res, assessment reports are available for more than 3				
		year	S				
	Does the company keep its	☐ Yes, assessment reports are available for the last 1-3					
6.4.4	supplier assessment reports?	years					
		¥ 🛛	res, assessment reports are available for the previous				
		12 m	nonths				
		□ No					
	Are the company's purchasing	\boxtimes Yes, the purchasing document includes all the					
	documents sufficient to ensure	information required					
6.4.5	product safety control and their	Yes, however the purchasing document includes					
	customers' requirements?	incomplete information					
	Is there a procedure to conduct		fes, with clear standard and written inspection records				
6.4.6	random product inspections after		res, with inspection records but no procedures				
final packaging?		Yes, with procedures but no inspection records					
6.5 After Sal			No, inspections are not necessary				
Item	Content		Observations /Comments				
	le oustamar foodback including		\boxtimes Yes, with a standard feedback form and records				
6.5.1	Is customer feedback, including complaints, clearly recorded and		Yes, with a standard feedback form but no records				
	maintained?		Yes, with records but no standard feedback form				
			No No				

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6.5.2	Are there any clear pro handling customer com		Yes, with clear	r procedures and written records r procedures but no written records en records but no clear procedures
6.5.3	Is there a closed-loop of system in place?	corrective action	⊠ Yes □ No	
6.5.4	Can finished/packaged traced by lot identificati appropriate raw materi	on to the	Yes, main raw	edures to trace raw materials material can be traced roduction date can be traced
6.5.5	Is there a product alert procedure?	and recall	⊠ Yes □ No	
6.5.6	Do you have a complet service capability?	te after sales	⊠ Yes □ No	
6.6 Overseas	s After Sales Service			
ltem	Conter	nt	Obs	ervations /Comments
6.6.1	Do you have an overse center?	eas onsite service	☐ Yes ⊠ No	
6.6.2	The location country of center	overseas service	 U.S.A India Indonesia Russia Germany Malaysia Turkey Other 	
6.6.3	Is it possible to provide engineer services?	expatriate	☐ Yes ⊠ No	
6.6.4	6.6.4 If possible provide expatriate engineer,what kind of onsite after-sales services are included?			
Quality Mana	agement Process			
	Process 1	Proce	ess 2	Process 3
e ç	Confidential	Confide	ential	Confidential
(Confidential	Confic	lential	Confidential
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Received the second-party or the third-party inspection records (inspection report)								
Photo 1	Photo 2	Photo 3						
Confidential	Confidential	Confidential						
Confidential	Confidential	Confidential						

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Section 7: Production Process Management

Quality	Control Management	
ltem	Content	Observations /Comments
		Yes, very good
7.1	Is the factory tidy and clean enough for	Yes, acceptable
	production?	No, needs improvement
		No, very poor
		Work instructions
7.2	Are the following items /documents provided	Approved sample
1.2	at the appropriate location?	Product picture
		No the above-mentioned was not available.
		Yes, with clear written instructions and records
7.0	Are written instructions available for onsite	Yes, with written instructions but no records
7.3	material inspection/testing? Are the relevant records maintained?	Yes, with records but no written instructions
		🗌 No
		Yes, with clear written instructions and records
	Are written inspection/testing instructions	Yes, with written instructions but no records
7.4	available for finished products? Are the relevant records maintained?	Yes, with records but no written instructions
		🗌 No
		100% of products with detailed inspection
75	Lieux and finished and usta in an estad	Random inspection
7.5	How are finished products inspected?	□ No inspection
		No inspection necessary
		Yes, the units are separated and marked clearly
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	\boxtimes Yes, the units are separated but not marked clearly
		□ No
		Repaired and re-inspected
7.7	How are finished products that failed inspection handled?	🛛 Thrown away
		No inspection necessary

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Section 8: R & D Capacity

R&D Capacity										
8.1 Current Situa	ation									
There is/are 2	2	R&D engineer(s) in	the co	mpany.						
Education Leve	ucation Level Headcount					Work Experience			Headcount	
Doctorate		0			Ove	er 30) Years	0		
Post-Graduate		0			21-	30 Y	⁄ears	0		
Graduate		0			11-2	20 Y	'ears	1		
Junior College		1			6-1	0 Ye	ars	0		
Technical School		1			2-5	Yea	ırs	1		
High School		0			Les	ss th	an 2 years	0		
Patent Situation					•					
Patent No.	Th	e Name of the Pat	ent		The F	Pate	nt Type		Available Date	
ZL 2019 3 0292077. 4	Bac	krest (HC-903)		Арреа	irance desi	ign			06/Jun./2019 05/Jun./2029	
ZL 2018 3 0705940. X	Bac	Backrest (HC-884) Appe			arance design				07/Dec./2018 06/Dec./2028	
ZL 2019 2 1129572. 4	stru	Assembled office chair structure with adjustable Th backrest height			e patent for utility model				18/Jul./2019 17/Jul./2029	
ZL 2018 2 0564536. X	A ra	acing seat		The pa	atent for utility model				20/Apr./2018 19/Apr./2028	
ZL 2018 2 2247859. 9		automatic grinding veyor line for chair e	foot	The pa	atent for uti	ility ı	nodel		29/Dec./2018 28/Dec./2028	
Brand Situation										
Registration/ap plication No.		Brand Name	For	Approv Goo	val to Use ds		Validity Date		Ref.	
5184385	R	efer to the Photo	Categ	gory 20			18/Apr./2017 17/Apr./2027		noto in Section 11 rademark Photos)	
1482493	R	efer to the Photo	Categ	ategory 20			03/Jun./2019 02/Jun./2029		noto in Section 11 rademark Photos)	
The Average Tim	ne Fo	or New Products La	aunche	ed						
	Prod	uct Category					Lead Tim	е		
Office Chair					1 Month					
Mesh Chair					1 Month					
Bar Chair					1 Month					
Gaming Chair					1 Month					

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Gaming Table	1 Month
The Shortest Time For A New Item Launched	
Product Category	Shortest Lead Time
Office Chair	1 Month
Does the company provide ODM service for others?	⊠ Yes □ No
Are there relevant design input/output, review, and verification documents available for the assessment company?	⊠ Yes □ No
Based on inspection, are R & D employees equipped with adequate specialized equipment?	☐ Yes ⊠ No
If yes, please list all key equipment used:	N/A
Do R& D employees use any specific software for designing new products?	⊠ Yes □ No
If yes, please list the main software used:	CAD
Please list all certifications and/or qualifications of the R & D department:	N/A
Has the company established standard design procedures for new products?	 Yes, with clear written instructions Yes, without written instructions No
Have the designed products been internal verified or validated?	 Yes, with clear written records Yes, only part written records Yes, without written records No
Have the designed products been tested by a third-party inspection body?	 Yes, all designed products have been tested Yes, only part of designed products have been tested No
Are the designed products confirmed by the customers?	 Yes, all designed products have been confirmed Yes, part of designed products have been confirmed according to client's requirements No
Does the company has qualification requirements for designers?	 Yes, with written job description Yes, without written job description No, but at least two years design experience is needed No
Are the designers' qualifications recognized by the company?	 Yes, with written records Yes, without written records No

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What level of design services are prov	 Only add logo/change color/material Sample processing Graphic processing Create an entirely new product 					
New Products Launched quantity for e	each year					
Product Category	Num			Unit		
Office Chair	30		Pcs			
Mesh Chair	30		Pcs			
Gaming Chair	30		Pcs			
8.2 R&D Real Case Description						
Customer's Name		Confiden	tial			
Customer's Location		Confidential				
Customer's Industry:		Confidential				
Order's Requirement Description:		Confiden	tial			
8.3 Design Process						
Process 1	Pro	ocess 2		Process 3		
Confidential*	Co	nfidential₽		Confidential- ³		
Confidential	Cor	nfidential		Confidential		
8.4 Design Devices						
Device 1	D	evice 2		Device 3		
N/A		N/A		N/A		

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Section 9: Company Development / Expansion Plans

Company D	Company Development / Expansion Plans							
Item	Company Development Action	Timeframe						
1	The organization is going to enlarge overseas market.	Year 2021						

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Section 10: Production Flow

Produ	ction Flow				
No	Production Process	No	Production Process	No	Production Process
1		2		3	
	Raw Material		Punching		Gluing
4		5		6	
	Cutting		Sewing		Nailing
7		8		9	
	Inspection		Assembling		Injection Moulding
10		11		12	
	Cleaning & Packing		Testing		Packing
13		14	N/A	15	N/A
	Storage		N/A		N/A
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Section 11: Certification & Photos



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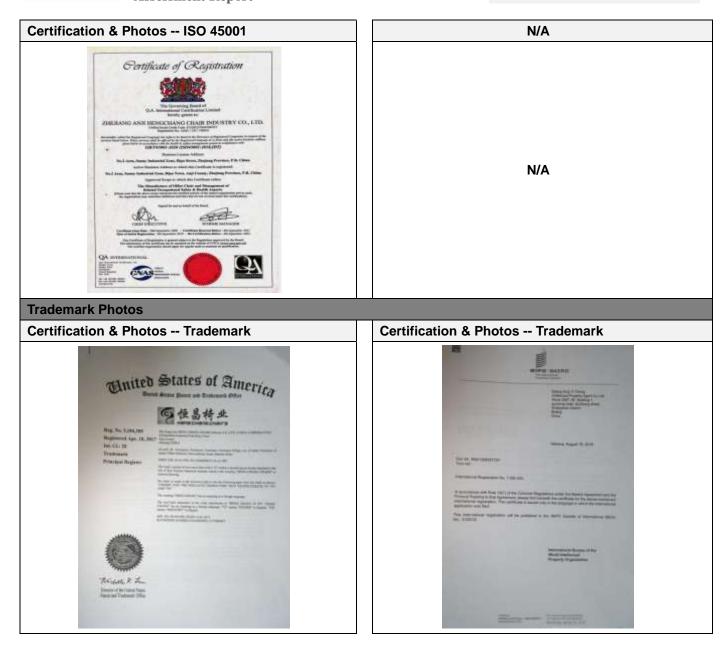
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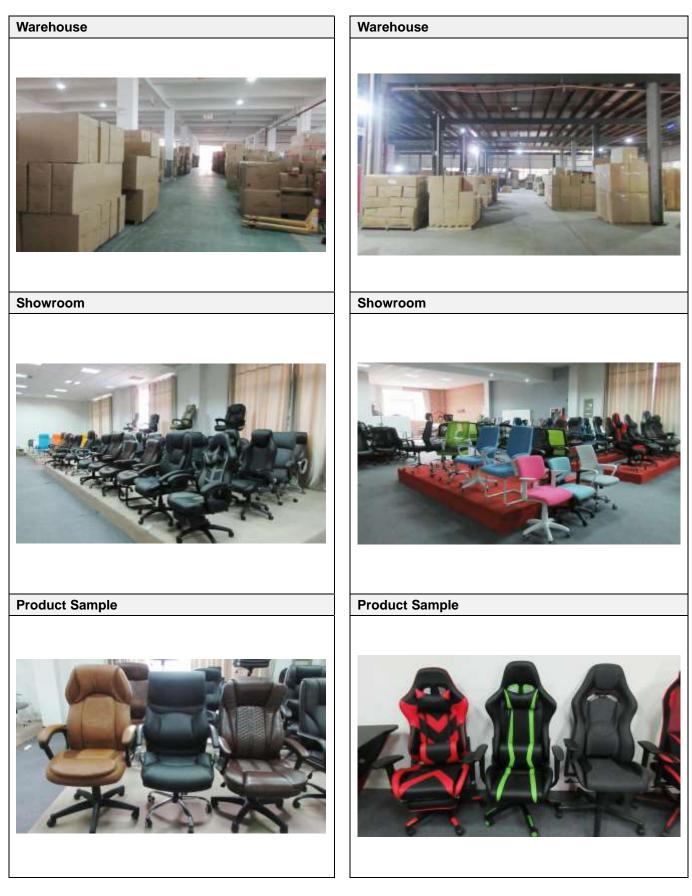
Section 12: Company and Product Samples



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Section 13: Competitive Advantages

13.1 Product Group Capacity							
13.1.1 Products Sold (Within12 Months)							
Products Name	Quantity		Revenue (USD)				
Confidential	Confidential		Confidential				
13.1.2 Suppliers Cooperated With	h (Within12 Months)						
No. of cooperation suppliers (total)		Confidential					
No. of suppliers (which cooperated	over 2 times)	Confidential					
No. of provinces which cooperation	suppliers belong to	Confidential					
Would the company like to provide	design solution	🗌 Yes					
service for integration project?		🖾 No					
If yes, these projects include		N/A					
Would the company like to provide	a total solution for	🗌 Yes					
purchasing?		Part,					
		🖾 No					
If yes, please describe it		N/A					
13.1.3 Real Case Description:							
Customer Name		Confidential					
Customer Country		Confidential					
Customer Region		Confidential					
Products Category		Confidential					
Order Value (USD)		Confidential					
Order Processing Process		Confidential					
Customer's Feedback		Confidential					
13.2 Real Case for Lower MOQ	& Lead Time						
Products Name	MOQ (Within 12 Months)		Lead Time				
Office Chair	200 pcs		30 Days				
MOQ for each item	less 10						
	10-20						
	20-50						
	50-100						
	⊠ 100-300						
	above 300	☐ above 300					
13.3 Real Case for Large Contra	act & Lead Time						
Products Name	Order (Within 1	2 Months)	Lead Time				
Confidential	Confidential		Confidential				
13.4 Overseas After Sales Serv	ice Capacity						
13.4.1 Do you have an overseas	🗌 Yes						
onsite service center?	🖾 No						
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13.4.2 If yes, what onsite after-sales services are inclu	ded		Location	Evidence- provided	Self-description
Equipment -installation, maintenance and other servi	ces	☐ Yes ⊠ No	N/A	N/A	N/A
Technical advice		☐ Yes ⊠ No	N/A	N/A	N/A
Personnel training		☐ Yes⊠ No	N/A	N/A	N/A
Other		1	N/A	N/A	N/A
13.4.3 Average response tim	e	5 hours			
13.5 After-sales service ca	apacity	ŀ			
Does the company accept sr	nall	🛛 Yes			
order?	🗌 No				
Experience with large-sca	ale proc	urement cont	racts		
Have you had a procuremen	t	🗌 Yes			
contract with a Fortune 500		🖂 No			
company?					
The country/region of your		N/A			
overseas service center					
Overseas showroom					
Do you have an overseas		🗌 Yes			
showroom?		🖾 No			
The country/region of your		N/A			
overseas showroom					
Offline trade show					
Have you participated in of	fline	🗌 Yes			
trade shows?		🖾 No			
Tradeshow name	N/A			Official images from th	e trade show
Date attended	N/A			N/#	Ą
Host Country/Region	N/A			_	
riost Country/Region					
O and and line of an an annual state					
Centralized procurement					
In the past 12 months, have sold products from at least the	•	☐ Yes ⊠ No			
sub-categories?					
Overseas warehouse					
Overseas warenouse					

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Do you have an overseas	Yes
warehouse?	🖾 No
The country/region of your	N/A
overseas warehouse	

-- End of Report --

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